Andrew Klenotic III

North East Ohio Job Seeker
www.klenotic.org

Professional Profile:

People-oriented computer professional with nearly 24 years customer service experience including 6 years people management and nearly 20 years business management experience. Possesses effective personal and organizational leadership, communication and teambuilding skills. Extremely adaptable to changing business needs and models with a knack towards finding effective solutions to complex problems.

Education:

The University of Akron, Akron, Ohio   Graduated: December 2015
Bachelor of Science in Computer Science
- Dean's List for the Fall 2014 and Spring 2015 Semesters

Skills:

- Experience with C++, C#, C, Lisp, HTML
- Familiar with Domain Driven Design concepts
- Java, JavaScript/JQuery, Ruby on Rails, PHP
- iOS and Android development SQL, Swift
- Classic ASP, ASP.Net MVC and Web API

- Building and repairing PC systems
- Developing and maintaining networks
- Coursework in Artificial Intelligence
- Currently pursuing Security+ certification
- Familiar with Windows, Linux, Mac, Android and iOS Operating Systems

Employment:

Full Stack Software Engineer   March 2016 – February 2019
The Amynta Group   (February 2018 – February 2019)
AmTrust Financial   (March 2016 – February 2089)
AmTrust Automotive/Amynta Engage Project, Cleveland, Ohio
- Greenfield development of unified cloud-based platform to replace multiple legacy systems.
- Pioneered introduction of Agile/Scrum development methodologies at AmTrust/Amynta.
- Developed in C# using ASP.NET/MVC with Entity Framework using Domain Driven Development
- Assisted with the architecture and design of the application in a hands-on environment.
- Developed multiple UI controls, including a data grid and tree view element used in the application.
- Developed a deployment strategy for reporting that allowed SSRS reports to deploy with the code.

Assistant Manager (January 2008 – September 2014)   August 2005 – September 2014
Electronics Wireless Sales Associate (August 2005 – January 2008)
Walmart Supercenter, Middlefield, Ohio
- Responsible for daily operations, compliance, standards, financials and exceeding sales and profit goals.
- Championed diversity and company initiatives in a facility with over 300 hourly associates.
- Performed HR duties such as hiring, terminations, coaching, evaluating and sensitive investigations.
- Planned and executed first successful seasonal Toy Department reset in many years.
- Taught and Trained best practices to fellow Assistant Managers to ensure future successes.
- Helped Assistant Managers in resolving sensitive issues and complex customer service opportunities.
- Promoted associate engagement through training and mentoring.

Owner (Computer Technician and Web Developer)   April 1995 – December 2007
Gecko Enterprises, Akron, Ohio
- Ran day to day Operations.
- Consulted with clients to ascertain and provide for their technology needs.
- Performed hardware repair, resolution of software problems as well as networking and web design.
- Designed, built and repaired PC systems.

Sales Clerk   April 1992 – April 1995
Klein's Sav-Mor Pharmacy, Akron, Ohio
- Performed customer service duties in Pharmacy and on sales floor.
- Set up and maintained computer systems and networks for their upgrade to a new computer system.

Computer Lab Assistant   February 1992 – April 1995
The University of Akron, Akron, Ohio
- Assisted students with computer assignments.
- Wrote up two successful Ohio Board of Regents grant requests for new computer full-lab upgrades.